## **Church Account Instructions for Seminary Students**

#### Why do I need a Church Account for Seminary?

- Registered Students need a Church Account to have access to myseminary.churchofjesuschrist.org, which is where you can see the current status of your seminary information and mark your daily reading.
- 2. Registered Students also need a Church Account to be enrolled in a class and have access to Online Seminary Classes. (If your Stake is doing part of the weekly classes online, or has them set up as online courses in the event the class has to go to distant learning, a student will need a Church Account for us to enroll them in a Seminary class).

#### For students who have never set up a Church Account:

Note: You will need your membership record number to set this up. A parent can look that up in their own church account, or your Ward Clerk can help you with that.

Go to **account.churchofjesuschrist.org** and click on the bottom line that says-Don't have an account? Sign up

This will prompt you to do the things necessary to set up your account. Please make sure your membership record number is attached and correct and add an updated personal email address (not a parents that could be attached to another Church account).

### For students who Already have a Church Account:

Please make sure you can successfully log on to your account at **account.churchofjesuschrist.org**. Once you have logged in please check that your membership record number is attached and add an updated personal email address (not a parents that could be attached to another Church account). \*If you are having problems with your account-<u>Do not set up another account!</u> please go through the steps for Troubleshooting Church Account issues on the reverse side of this paper.

\*All Students: Once you have verified that all of your information is correct in your church account you should be able to log on to myseminary.churchofjesuschrist.org where you will also need to add your updated personal email address for it to be properly linked to your account.

# **Troubleshooting Church Account Issues:**

Go to **account.churchofjesuschrist.org** and log in with your Church Account username and password.

- If you do not remember your username- your seminary teacher can find that information for you in your Student Information (WISE 2-where they keep attendance).
- If you do not remember your password- only you have that information. If you have forgotten it, log in with the username your teacher shows on your seminary record and click on I forgot my username or password. It will ask for an email address or mobile phone connected to the account. You may need your membership record number to recover your information.
- If you do not remember the email address or phone number you linked to your Church Account- and cannot recover your username or password: you will need to call the Church Account Help Desk at 1-855-537-4357
- If the username you have for your Church Account is different than what shows in the Student Information your teacher has access to (WISE 2): You most likely have more than one account and you will need to call the Church Account Help Desk at 1-855-537-4357 and have them merge your accounts.

\*For additional help with any of these Church Account issues please do not hesitate to contact Sis. Michelle Orr at 775-846-8808.