

REGISTRATION SCENARIOS

FSY-2024



I am in a travel stake and only have one session to choose from, should I still pre-register?

Yes! All approved youth should pre-register regardless of their unit assignments. Pre-registration allows you to pre-fill majority of the information to make the finalization process much smoother.

Should I hurry and complete my pre-registration on Oct 5?

No- There is no need to rush your pre-registration. Pre-registration will be open for 3 months and we want parents and youth to take their time to complete.

Please stress to others that **NO PRIORITY** is given to youth that pre-register in October versus Jan 3. All submitted pre-registrations will be considered equally. The system will randomly assign youth to one of their session preferences-no priority is given based on their completion date.

All youth that pre-register will be treated the same.

What if I don't like the session assignment that I am given after pre-registration?

After pre-registration has ended and session assignments have been announced, youth can choose to forfeit your assignment if you do not like the location or date you have been given. If you forfeit your assignment you will need to wait until Jan 25 to finalize your registration.

January 25 - January 31, 2024: Youth that have pre-registered and didn't receive an assigned session, **or** reject the session they were assigned, can register for one of their stake's assigned sessions. Youth that have already finalized their registration may transfer to one of their stake's assigned sessions.

I want to go to the same session as my cousin in Texas, but I live in Utah. How can I do this?

If you want to attend a session outside of your stake assignment, you will need to wait until the open registration date to transfer/register for any available bedspace in your country of residence.

February 15, 2024: On-cycle youth may register for any session in their country of residence.

I want to change my session preferences in pre-registration, can I?

Yes! You can update your session preferences in preregistration up until Jan 4.

Remember- if you have already joined a pre-registration link, you cannot edit your session preferences. You will need to leave your current pre-reg link to edit your session preferences.

What happens if I don't pre-register?

If you choose not to complete your pre-registration you will need to wait until after session assignments are given and finalized to be able to register for any available bed space at that time.

February 1 - February 14, 2024: On-cycle youth who did not pre-register may register for one of their stake's assigned sessions.

I completed my pre-registration, am I done?

No- The FSY registration process has changed and is now made up of two steps. Step 1: Pre-registration, and Step 2: Registration Finalization.

Youth are not officially registered for FSY until they have submitted payment and finalized their registration. A confirmation of pre-registration does not mean you have completed all required steps in order to attend FSY.

I have 6 girls in my pre-registration link, does this mean we will all be in the same group together?

No. A pre-registration link allows for all members in the link to register for the same session, it does not mean you will be roommates or group mates.

When will I hear back about my accommodation requests?

Accommodation requests can be submitted during pre-registration. However, your requests and information will not be reviewed and addressed until after you have finalized your registration. Accommodations will be approved/denied at least 30 days before the session start date.

I want to request a roommate, how and when do I do this?

You can request a roommate once you have finalized your registration in a specific session. Remember, you can request only 1 roommate of the same gender and in the same session.

I want to be roommates and in the same group with my 18 year old sister but I am 14, is this an option?

Roommates are always placed in the same participant group. You may request one roommate in the same session and of the same sex.

Will my pre-registration link group be separated when assignments are made?

No- if you receive a session assignment, your entire pre-registration link members will have a space reserved in your assigned session for a certain time period. However, your pre-registration link members may choose to forfeit their session assignment, and do not have to register for the assigned session.

I want to take the Church provided bus to a FSY session with my friend in another stake, can I do that?

Possibly- talk to the Stake YW President over your friends stake to ensure there is sufficient space on the bus for you.

Can I attend FSY more than once a year?

Youth are unable to attend FSY more than once in a year, unless granted permission from FSY Accommodations for very specific reasons.

What is the difference between A/B/C sessions?

Some campuses/locations are large enough for FSY to hold multiple sessions of FSY the same week, just in different venues on the campus. These are indicated with a letter, A/B/C. Youth who are registered for an A session will not be in the same counselor groups or activities as those who are in the B or C sessions. This can change by campus, but it is not a guarantee that youth registered for the same week, yet different letter sessions, will see or interact with one other, except for free time. In order for participants to be roommates, they must be registered in the same session- if you are in a B session you cannot be roommates with someone in a C session.

Are there any age exceptions to the policy?

No. FSY participants must be at least 14 years old by Dec 31, 2024, and cannot be older than 18 years old on the last day of the session they attend.

Do I have to take the Church provided transportation to FSY?

No- You may choose to opt in or opt out of the Church provided transportation. Please be sure to review your plans with your Stake YW President.

I transferred into a session on Saturday night- can I still request a roommate?

No. Roommate requests cannot be made within 2 weeks of the session start date. This allows FSY Personnel to adequately plan for and arrange groups and housings for your session.

You will have the opportunity to see friends during meal times, classes, dances, and free time.

I registered for my session one week before it started, why can't I request certain things?

In order for FSY Personnel to appropriately plan for and arrange all the details needed for an FSY session; roommate requests, accommodation requests, and other extra requests cannot be evaluated this close to the session. Please be aware of your youths needs and your timing when registering for FSY.

Please note- if you are currently registered for a session and have approved accommodations, and choose to transfer into a new session- your approvals do not transfer over. Accommodation approvals/denials are granted on a session by session basis.

I am a late registration and I emailed about my accommodation needs but haven't heard back, what do I do?

Accommodation requests are handled on an individual basis. If you are registering within 30 days of the session start date we will do our best to respond to your needs, but cannot guarantee enough time to communicate, evaluate, and arrange for your needs.

I am a CC Rep- how will I know if youth in my stakes have pre-registered?

Youth's pre-registration status will be shown on the Youth Unit Report. After a youth has finalized their registration, the session name that they have registered for will then show on the Youth Unit Report.

How many sessions should I list in my session preferences?

You can list up to the # of sessions listed on your pre-registration page.

You do not **have** to list the # of sessions listed- you can list any number (2, 3, etc.) Only list the sessions and dates that work for you! Any sessions and dates you list will be considered when making session assignments.

What types of communication can I expect about FSY?

- Approval email- sent once a youth has been approved by their bishop

- Pre-registration confirmation- text or email sent to parents and youth once a pre-registration has been submitted
- Pre-registration update- text or email sent to parents and youth once a pre-registration has been edited/updated
- Reminder to complete pre-registration- text or email sent to parents and youth who started but did not complete their pre-registration. Will be sent in December of 2023
- Session assignment announcement- text or email sent to parents and youth who pre-registered, announcing their session assignment and includes registration finalization instructions
- Registration finalization confirmation- email or text to parents and youth when a registration has been finalized (session specific)
- Registration finalization reminder- email or text sent to parents and youth who have not yet completed their registration finalization
- Roommate added- email sent once a roommate has been added or removed
- Accommodation status- email sent once an accommodation has been approved or denied
- 3 week reminder- email or text sent to parents and youth 3 weeks before the sessions start date inviting them to review their personal info and session Event Sites page

Can I request to be roommates with 3 other people?

Roommate requests can only be 2 individuals total. Due to campus layouts and fire hazard, we cannot add additional people into a room.

If there is a need for a 3 person request for accommodations needs- medical, emotional health, anxiety, etc.- please reach out to FSY Accommodations.

Please note that a 3 person request will be in the same group, but due to campus housing layouts; may not necessarily be in the same room.

How will I know when my session assignments are ready?

Beginning on Jan 8, 2024 parents and youth will receive email/text notifications about their session assignments. Session assignments will be posted on the dashboard.

It's Monday morning- I just realized I am registered in the SLC 01A session but my friend is in the SLC 01B session. What can I do?

Speak with the session admin or the FSY Personnel at the solutions table.

If the participant has not yet checked into the session- they can self-serve their transfer into the correct session **if there is space available**

Because it is after the Sunday at 6 deadline, a refund cannot be given and they will need to pay again

If the participant has already checked into the session, you will need to work with the Systems Admin to try and coordinate a transfer. On-site registration needs are never guaranteed.

I'm registered for FSY but I am sick and can't go anymore, what can I do?

You can self-serve your withdraw and transfer up until Sunday at 6 PM the day before the session begins. You may transfer yourself into a future session with space available.

If you find out you are sick after Sunday at 6 PM, as long as you do not check in to your registered session you may still self-serve your withdraw and transfer into a future session. You will need to pay for your new FSY session registration.

I was registered for FSY last week but I never went, can I still go another time?

Yes- if you never checked into your FSY session, you can still self-serve transfer yourself into a future session with available space. You will need to pay again.

I want to try and walk-on to a session, can I do that?

Please check the FSY website for openings leading up until the session. Space may become available as other participants withdraw/transfer out of the session. Registration will remain open up until Sunday 6 PM the day before the session, but space is not guaranteed.

Why does it say ineligible when I try to register or transfer to a session?

If you are registering within 2 weeks of the session start date you must meet the criteria for any remaining bed space. If you are seeing an 'ineligible' error message, it means that you do not fit the age requirements for the remaining bed space(s).

If you are 18, it means that the remaining bed space(s) are with a minor participant. FSY policy does not allow 18 year olds to room with a minor without parental consent.

If you are 17 or younger, it means that the remaining bed space(s) are with an 18 year old. FSY policy does not allow minors to room with an 18 year old without parental consent.

If I show up at the session- I can get registered right?

No. Space at FSY is limited, as such we encourage participants to register ahead of time. Please check the website frequently for openings at a session as more spaces may become available.

I got sent home early because I was sick, but I want to come back again. Is this an option?

If you were sent home due to illness, you may reach out to Customer Support to ask about an exception. Transferring to another session is dependent on space being available.

I want a refund for my session, how do I do this?

If you would like an exception to the refund policy, you can reach out to Customer Support to ask. Refund exceptions will be reviewed at the end of the summer, and are not guaranteed.

My friend got sick and can't come to FSJ anymore, can't I just take his place?

No. For legal and medical reasons participants cannot attend in the place of another. Please have your friends withdraw their registration, and you can use the FSJ website to register for yourself.